ERM: The world’s largest pure play environmental, health and safety, risk and sustainability consultancy

**History**
Leading sustainability consultancy providing environment, social and governance services for 40+ years to global corporate clients and the financial services industry.

**People**
Unique blend of staff i.e. technical, strategy, commercial and financial experience.

**Integrated Solutions**
ERM brings multiple disciplines together with a deep understanding of financial and operational impacts for improved business performance across the client’s value chain.

**Experience**
For over 45 years, ERM has been encouraging its clients to move beyond traditional compliance and corrective programs so that they can maximize the return on their investments in safety - to safeguard lives, protect assets and strengthen reputation.

**The ERM Foundation**
The ERM Foundation harnesses the enthusiasm and expertise of ERM staff to support environmental initiatives around the world. Employees raise funds and volunteer their time to provide technical and practical support for projects relating to carbon reduction, biodiversity and conservation, clean water and sanitation, and environmental education. ERM provides pro bono time and matching funds to support these activities.
ERM’s Services: How we deliver value

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<thead>
<tr>
<th>Corporate Sustainability and Climate Change</th>
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<tbody>
<tr>
<td>Partnering with leading organizations to address complex sustainability challenges, from climate change risk to human rights, by clarifying strategic direction, designing corporate programs, and enhancing transparency and the robustness of public disclosures.</td>
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<th>Operational Performance</th>
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<td>Helping global organizations mitigate risk, grow revenues, and manage costs by optimizing and transforming EHS functions to connect deeply to operations, integrating data-driven approaches, and delivering managed services.</td>
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<th>Safety Services</th>
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<td>Encouraging clients to move beyond traditional compliance and corrective programs so that they can maximize the return on their investments in safety - to safeguard lives, protect assets and strengthen reputation.</td>
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<th>Mergers &amp; Acquisitions</th>
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<td>Helping clients mitigate environmental, social and governance (ESG) and sustainability risks to maximize and protect value throughout their investment lifecycle by delivering insight-driven, commercially-focused due diligence.</td>
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<th>EHS Management and Compliance</th>
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<td>Working with every level in the organization to define, design, and deploy programs that achieve and sustain compliance, effectively manage EHS issues, and also control operational costs and reduce risks.</td>
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<th>Digital Services</th>
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<td>Helping business leaders achieve a step-change in EHS and sustainability performance through tech-enabled innovation. We deliver these business outcomes at pace and scale through the integration of our global network, exceptional subject matter expertise and deep digital capabilities.</td>
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<th>Capital Project Delivery</th>
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<td>Helping clients keep capital projects on schedule and on budget by mitigating environmental, safety, and social risks from conception to final investment decision, through operational handover and ongoing management.</td>
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<th>Liability Portfolio Management and Remediation</th>
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<td>Managing risks through strategic approaches, digital applications and best-fit technical methods that identify, assess and manage environmental liabilities. Actively engage with clients to understand and respond to their specific and evolving needs and obligations through an end-to-end integration of site investigation, remediation, decommissioning and retirement.</td>
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<th>Product Stewardship</th>
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<td>Helping clients bring products to market safely, sustainably, and in compliance with global regulations, in a way that also meets their business goals and satisfies key stakeholders.</td>
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Supporting clients on responses to the COVID-19 pandemic

**ERM as part of your integrated team to respond to the COVID-19 crisis**

### Protecting your employees
ERM consultants are supporting (and in some cases working in) crisis management teams to help minimize employee exposure. Our consultants are directly supporting:

- **Program Management** – developing corporate and business unit plans, establishing central repositories to track actions and deadlines and ensure a single source of guidance relating to employee health, safety and exposure risk.

- **Employee Tracking & support** – identifying and tracking employees who have been confirmed, suspected, or potentially at risk and developing and embedding consistent company processes to protect them; back to work guidance; developing and documenting workflows and tools; adhering to regulatory guidance relating to health, safety and facility entrance guidance and ongoing support with company-wide communications programs.

### Protecting your business
ERM consultants are working with group and business unit EHS and sustainability functions to help ensure that operations are continuing to work safely and without interruption.

- **Protecting Operations** – conducting enterprise-wide risk assessments with leadership teams, developing plans and tracking actions to enable safe and stable operations, co-designing and facilitating the development of site readiness and contingency plans, developing procedures and guidelines for the flow of employees, contractor and vendors at site, business unit and corporate level.

- **EHS Support** – providing local in-country support to manage compliance with rapidly changing regulations and helping with ‘business as usual EHS’ activities for overstretched EHS functions.

### Supporting epidemic resilience efforts
ERM consultants are helping clients to identify ways in which they can do their part to help customers, suppliers and local communities.

- **Engaging with suppliers and customers** on common processes, sharing tools, developing new approaches to the supply and delivery of service and products.

- **Engaging with communities** – to provide reassurance and expertise as needed.
Supporting clients dynamically in a rapidly changing situation

ERM’s skills and expertise are being deployed rapidly to serve many different client needs

- Travel tracker
- Self-reporting surveys
- Virus tracker
- Employee tracker
- Back to work Protocol
- Sharing tracker tools with key stakeholders
- Enterprise risk assessment
- Risk visualisation
- Resources library
- Business continuity planning
- Contractor and supply chain communications
- Plan readiness
- Business unit rapid response plans
- Reprioritizing HSE priorities
- HSE secondments
- Remote training support
- Country-specific regulatory guidance
ERM consultants are working as part of an integrated corporate crisis management team providing additional expertise and support in the form of business risk analysts, health and safety advisors, data analytics and visualization specialists, communication consultants and program managers.

Protecting employees

1. Virus Tracker
2. Direct Employee Impact Tracking
3. Contact Tracker
4. Travel Tracker
5. Self Reporting Surveys and governance
6. Self Quarantine Guidance
7. Communications, Library
8. Employee Sharepoint with resources
9. PPE/Equipment requirements and inventory
10. Back to work protocol

Protecting the business

1. Global Pandemic Response Plan
2. Risk Visualization (virus, population, operations)
3. Board, C-Suite, business operations risk reporting
4. Travel restrictions and advisories
5. Social Distancing Guidance
6. Contractor and Supply Chain Communications
7. Hot Zone identification and action workflow
8. Self – Quarantine governance workflow
9. Plant Readiness Support and Communications
10. Looking at future concerns

Supporting epidemic efforts

1. Virus Tracker
2. Safety Equipment production and logistics
3. At risk communities needing additional support

Case Study #1
Fast turn-around support to corporate crisis team

www.erm.com
ERM consultants are seconded into a corporate COVID-19 response team to facilitate an enterprise wide risk assessment with C-suite executives and cross functional teams to develop plans and programs across the corporation. This work include the development of company-wide communications, company-wide action trigger plans and the tracking actions and responses across the organization.

Case Study #2
Accelerating COVID-19 response team delivery

Protecting Employees

1. Company-wide communications
2. Virus spread tracking tool
3. Travel tracker developed
4. Self reporting surveys initiated

Protecting the business

1. Enterprise-wide cross functional risk assessment
2. Developed the global and divisional business continuity plans
3. Developed action trigger plans for corporate and offices
4. Supporting the close out of actions on the corporate risk register
Whilst ERM consultants are helping HSE functions to implement processes that will comply with rapidly emerging COVID-19 guidance and regulations they are also assisting in the re-prioritization of company-wide and Business unit specific HSE programs, projects and initiatives. Work that can be done remotely is fast-forwarded and new ways of delivery immediate necessary programs are being developed.

Protecting the business

1.0 Manage Environmental Health and Safety

1.1 Design strategy, values and policy
1.2 Manage compliance
1.3 Manage EHS Programs
1.4 Manage EHS resources
1.5 Manage operations
1.6 Manage incidents
1.7 Manage continuous improvement

Supporting resilience efforts of the HSE teams
1. Providing regulatory updates
2. EHS secondments
3. Communications support

HSE program and processes delivery
1. Strategic re-prioritization of programs and processes including:
   • Audit program re-sequencing & self-assessments
   • Redesigning & rescheduling work
   • Remote training

Case Study #3
Re-prioritizing HSE activities and programs
Thank you